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2nd December 2023

Dear Affiliates,

RE: COMMISSION WITHDRAWAL PROCESS

We refer to the subject matter.

1. We are writing to inform you about a critical update to our commission withdrawal process, effective 2nd of December 2023.
2. All affiliates are kindly requested to submit a copy of their National Registration Identity Card (NRIC) or Passport when initiating commission withdrawals. This adjustment is imperative to ensure compliance with regulatory requirements and to strengthen the security measures surrounding financial transactions. Acquiring a copy of your NRIC or Passport will enable us to verify your identity, thereby enhancing the overall integrity of our commission withdrawal process.
3. As such, we humbly request you to submit a scanned copy or clear photograph of your valid NRIC or Passport together with your Agent ID via email to accounts.my@easybook.com. Kindly ensure that the document is legible, and the details are visible.
4. We understand that this may introduce an additional step, and we appreciate your cooperation in maintaining the highest security and compliance standards.
5. Thank you for your continued partnership with Easybook (M) Sdn Bhd. Should you have any questions or concerns regarding this update, please do not hesitate to contact our support team at enquiry@easybook.com.

Yours faithfully,

Easybook Affiliates Team
Easybook (M) Sdn Bhd